

GET MOVING

South King County Transportation Resource Guide

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Special Assistance Cards

If you speak limited English, are blind, or deaf/blind, and you additional help with King Country Metro buses, you can request a Special Assistance Card. This card helps you communicate with bus drivers on your route and destination (see diagram below). The card can be completed by a family member or caseworker in English. The Special Assistance Card allows for easy identification and is a training tool for new riders.

Special Assistance Card

English is not my first language. I am lost or confused. Please encourage me to stay on Metro and then make a PRTT call. Ask the Control Center to contact:

Name _____

Phone (_____) _____

1202 ESJ (Rev. 1/12)

Identification

Name _____

Address _____

Phone (_____) _____

Special Information _____

Community Travel: Tips for Getting Around King County

Riding the Bus

At the Stop:

Please arrive at your bus stop at least five minutes early. When the bus arrives, look at the destination signs on the front and side. Match your route number to the route number on the bus to make sure it is the right one.



When you see your bus coming, raise your hand to let the driver know you want to ride that bus. Have your fare payment ready before getting on the bus (see page 9 of this guide). Seats in the front of the bus are reserved for seniors and people with disabilities. Sit where you can hear and see the bus driver.



If you don't speak English, have your family write down your destination bus stop and return bus stop. Show it to the driver when you get on each bus. You may also use a special assistance card (see page 3 of this guide) to help you communicate with the bus driver.



Riding the Bus:

Please keep the aisles of the bus free to allow other riders to get to their seats. Keep your bags on your lap or under the seat.



All Metro and Sound Transit buses have lifts or ramps for people using mobility devices and people who have trouble climbing steps. You can only use a lift or ramp to get on and off the bus at an accessible bus stop, which will display this sticker at the bus stop.



To use the lift or ramp, make eye contact with the driver to let him know that you need the lift or ramp. If you are in a wheelchair, get on the lift or ramp and then move into the area for wheelchair seats at the front of the bus.



The bus driver will secure the chair for you. If you have a walker, fold up your walker and hold it after you sit down.



When you know your stop is coming, pull the signal cord that runs along the top of the window one block before the stop to let the driver know you want off the bus. Some buses may have yellow stripes instead of cords.



Requesting Your Stop:

If you use a wheelchair, press the yellow push button strip on the bottom of the flip-up seats in the wheelchair area. Once the bus comes to a stop, wait for the driver to come back and remove your wheelchair securements.



Community Travel: Tips for Getting Around King County

Paying to Ride the Bus or Light Rail

King County Metro & Sound Transit Bus:

You can pay to ride Metro buses and Sound Transit buses with cash. For Sound Transit light rail, you can use cash to purchase a ticket. If you pay to ride the bus with cash, put your money in the fare box next to the driver. You will need the exact amount. Drivers do not provide change.



Light Rail:

If you pay to ride the light rail train with cash, you need to purchase tickets from the ticket vending machine at the train station. You cannot purchase tickets on board.



If you ride more than one Metro bus to reach your destination, you can pay with a transfer ticket on the second bus. Please ask for a transfer when you pay your fare on the first bus. If you do not speak English, have your family write "transfer please" on a piece of paper and show the driver. When you get on the next bus, show the driver your transfer. You may also use a special assistance card.



Paper Transfers:

Paper transfers are only valid on Metro buses. You cannot use a transfer to change between Metro buses and Sound Transit buses or light rail trains.



One Regional Card for All (ORCA):

ORCA is an easy way to pay for transit in the Puget Sound region. To pay for the bus using an ORCA, tap the card once on the reader inside the bus when you get on. If you pay with an ORCA, you do not need to ask the driver for a transfer. The card automatically calculates transfers.



To pay for the light rail train using an ORCA card, tap the ORCA card on the yellow card reader on the train platform before boarding. It is very important to remember that you also need to tap your card on the reader when you get off the train. You are able to make transfers between Metro and Sound Transit buses using ORCA.



ORCA Discount Programs:

If you are 65+, or have a disability you can apply for an ORCA Regional Reduced Fare Permit (RRFP). Fares are **\$1.00** per ride on the bus and light rail. For Seniors, apply for one at Metro's Customer Service office, at an ORCA To-Go event, or by mail. Proof of age required. For people with disabilities, apply in person at Metro's Customer Service office or at an ORCA To-Go event. Endorsement by your doctor is required.



ORCA LIFT is a program for low-income individuals. **Fares are \$1.50 per ride** on the bus and light rail. It's registered in your name and is valid for two years. You can apply for one at Metro's customer service office, public health offices, various human service organizations, or at ORCA To-Go events. You can call **(206) 533-3000** for more information.



For those 6-18, ORCA offers the youth card. **Fares are \$1.50 per ride** on the bus and light rail. Apply for one by mail, at Metro's Customer Service office, or at an ORCA To-Go event.



Community Travel: Tips for Getting Around King County

Trip Planning, Other Ways to Travel, and ORCA To-Go

Other Ways to Travel:

Yellow Cab has wheelchair accessible taxis for people unable to get in and out of taxis without help. Please let them know that you need a wheelchair accessible taxi when you call. Call 1 (800) 923-7433 for more information.



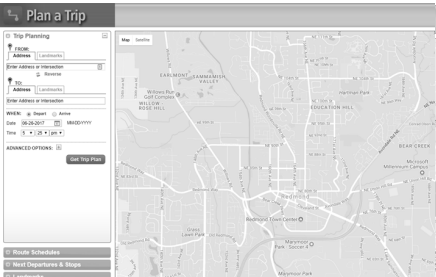
Taxi Scrip is used like cash to pay the taxi driver the meter fare at the end of your trip. It lets you pay half price on taxi fares. A \$10 taxi ride only costs \$5. If you have an ORCA RRFP and are also low-income, you can fill out an application for Taxi Scrip. You can buy Taxi Scrip on a monthly basis from King County Metro. Call (206) 553-3000 for more information.



Trip Planning:

Figuring out your trip can be done online through King County Metro's online trip planner: tripplanner.kingcounty.gov.

Enter your origin and destination, then hit enter for your customized trip plan.



ORCA To-Go

Each month ORCA To-Go travels around the Puget Sound area making stops at senior and community centers, major events, fairs and other key locations to provide on the spot full-service ORCA card sales and assistance. Book or check ORCA To-Go events online at <https://goo.gl/xzXGkj> or call 1-844-212-1313.



Community Travel: Tips for Getting Around King County

Other Formats and Interpretive Assistance

Other Formats and Languages:

Community Travel Tips include a three-video series created to help you travel around King County. View the videos online at: youtube.com/user/kcmobilitycoalition. The videos and guides are available for free in these languages:

English	Russian	Burmese	Nepali	
Amharic	Somali	Spanish	Tigrinya	
Mandarin	Cantonese	Vietnamese	Arabic	Korean

Interpretive Assistance:

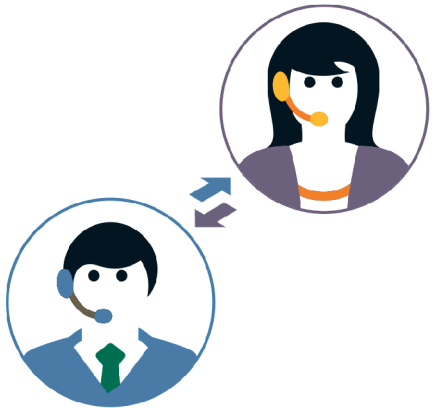
King County Metro

Contact the Metro Customer Service office to get started:

- Call: (206) 553-3000
- Press 1 for an interpreter
- Tell the representative what language you need in English
- You will then be connected to the interpreter

Hopelink Medicaid Transportation

- Call (800) 923-7433
- Tell the representative what language you need in English
- You will then be connected to the interpreter



South King County Transportation Providers

*This information is subject to change. Up-to-date as of 10/30/2017

Public Transportation			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
King County Metro Bus	General public	Adults—\$2.50 - \$3.25 LIFT/Youth—\$1.50 RRFP—\$1.00 Free for children 5 and below	Yes
King County Metro Demand Area Response Transit (DART)	General public	Adults—\$2.50 - \$3.25 LIFT/Youth—\$1.50 RRFP—\$1.00 Free for children 5 and below	Yes
Sound Transit LINK Light Rail	General public	Adults—\$2.25 - \$3.25 LIFT/Youth—\$1.50 RRFP—\$1.00 Free for children 5 and below	Yes
Sound Transit Express Bus	General public	Adults—\$2.75 - \$3.75 LIFT/Youth—\$1.50 - \$2.75 RRFP—\$1.00 - \$1.75 Free for children 5 and below	Yes
Sound Transit Sounder Rail	General public	Adults—\$3.50 - \$5.75 LIFT/Youth—\$2.50 - \$4.25 RRFP—\$1.50 - \$4.25 Free for children 5 and below	Yes

Public Transportation Assistance			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
Hopelink's Mobilize! Public Transit Orientation (PTO)	Immigrants, refugees, veterans, youth, and individuals with low-income	Free	n/a
King County Metro Transit Instruction	Seniors 60+ and people with disabilities	Free	n/a
Metro Taxi Scrip	RRFP Holders with low-income	Provides a 50% discount on taxi rides for up to 7 books of taxi scrip per month	n/a
ORCA Reduced Regional Fare Permit (RRFP)	Seniors 65+ and people with disabilities	\$1.00 per ride	n/a
ORCA Low Income Fare Transit (LIFT)	Low-income individuals	Provides a 50% discount on transit trips	n/a

Public Transportation			
Service Hours	Telephone	Website	Additional Information
Daily, 5:00 am-1:00 am	(206) 553-3000 TTY Relay: 711	metro.kingcounty.gov	RapidRide routes operated by King County Metro and cost the same as all Metro buses.
Service hours vary by route, check website for more information.	(866) 261-3278	metro.kingcounty.gov	Serves lower-density areas not currently served by fixed-route transit. Call ahead to request a deviation for either pick-up or drop-off.
Daily, 5:00 am-1:00 am; <i>Comes every 6 min during peak hours</i> <i>Comes every 10 min during off-peak hours</i> <i>Comes every 15 min after 6:30 pm</i>	(888) 889-6368 TTY Relay: 711	soundtransit.org/link	Travels from Angle Lake Station to the University of Washington. Must pay at station prior to boarding with an ORCA card or by purchasing a ticket.
Daily, 5:00 am-12:00 am	(888) 889-6368 TTY Relay: 711	soundtransit.org/Rider-Guide/ST-Express-bus	Provides routes between cities across the Puget Sound region. Does not accept paper transfers.
Monday-Friday, 5:00 am-12:00 pm; 4:30 pm to 6:00 pm <i>Comes every 30 min</i>	(888) 889-6368 TTY Relay: 711	soundtransit.org/sounder	Travels from Lakewood to Downtown Seattle. Fares depend on the length of ride. Only operates during peak periods during the morning and evening.

Public Transportation Assistance			
Service Hours	Telephone	Website	Additional Information
Appointment based	(425) 943-6760	hopelink.org/need-help/transportation/mobility-management	Offers transit trainings for groups. Hopelink offers either a preloaded \$10 ORCA or \$10 fare on an existing ORCA for those going on a trip.
Monday-Friday, 9:00 am-5:00 pm	(206) 749-4242 TTY Relay: 711	metro.kingcounty.gov/tops/accessible	Offers one-on-one or group transit trainings for people with disabilities and seniors.
n/a	(206) 553-3000 TTY Relay: 711	metro.kingcounty.gov/tops/accessible	Must be an RRFP holder. Once registered with the program, you can buy up to seven books of taxi scrip each month from Metro at a 50% discount.
n/a	(206) 553-3000 TTY Relay: 711	metro.kingcounty.gov/tops/accessible	Seniors may mail the application, people with disabilities apply in person at the King Street Station office. The card costs \$3.00.
n/a	(206) 553-3000 1 (800) 756-5437	metro.kingcounty.gov/tops/accessible	You must apply in person at one of the enrollment locations, or at an ORCA To-Go event.

South King County Transportation Providers

Accessible Services			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
Hopelink Medicaid Transportation	Medicaid-eligible patients	Free	Yes
Kent Shopper Shuttle DART Route #914, #916	General public	Free	Yes
King Country Metro Access	ADA paratransit eligible	<i>Does not accept LIFT/RRFP</i> <i>Only accepts monthly passes or cash</i> Adults/Youth—\$1.75 Personal Care Attendant—Free Service Animal—Free	Yes
Solid Ground Downtown Circulator Bus	General public	Free	Yes
Sound Generations Hyde Shuttles	Seniors 55+ and people with disabilities	Free, but donations are suggested	Yes

Volunteer Services			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
American Cancer Society Road to Recovery	Cancer patients needing transportation for medical appointments	Free	No
Catholic Community Services	Seniors 60+ with a fixed-income and people with disabilities	Free	No
Disabled American Veterans (DAV)	Veterans needing transportation to the Seattle VA for medical appointments	Free	No
Kaiser Permanente Transportation Assistance	Seniors 60+ and people with disabilities that have Kaiser Permanente insurance	Free	No
Neighborhood House Transportation Assistance	Those participating in the Foundations for Work/Basic Food Employment & Training program	Free	Yes
Sound Generations Volunteer Transportation	Seniors 60+ needing transportation for medical appointments	Free	No

Accessible Services			
Service Hours	Telephone	Website	Additional Information
Available 24/7	(800) 923-7433 TTY: (800) 246-1646	hopelink.org	To schedule a ride, you need to provide your ProviderOne ID and the details of your trip.
Monday-Saturday, 9:00 am-5:00 pm <i>Comes every 30 minutes</i>	(866) 261-3278	kentwa.gov/residents/transportation-and-streets/	Connects residential neighborhoods in Kent with Downtown Kent and East Hill. Call ahead to request a deviation for either pick-up or drop-off.
Everyday, hours vary by route	(866) 205-5001	metro.kingcounty.gov/tops/accessible	To schedule a ride, you need to be eligible under the ADA paratransit program. Call the customer service office with finding the right service for you.
Monday-Friday, 8:00 am-4:30 pm	(206) 727-6262	soundgenerations.org	To schedule a ride, call the number provided. Hyde Shuttles only operates within specific neighborhood zones.
Monday-Friday, 7:00 am-4:00 pm <i>Comes every 30 minutes</i>	(206) 753-4801	solid-ground.org/get-help/transportation	Travels between Downtown Seattle and First Hill.

Volunteer Services			
Service Hours	Telephone	Website	Additional information
Depends on volunteer availability	(800) 227-2345	cancer.org	A four day business day advance notice is required, not including the date the ride is needed. Individuals below the age of 18 will need to be accompanied by an adult.
Depends on volunteer availability	(888) 649-6850	ccswww.org	A screening will be conducted to gather information regarding your specific needs. A volunteer coordinator will follow-up this screening process to discuss scheduling.
Monday-Friday, 7:00 am-1:30 pm	(206) 764-2564	dav.org	To schedule a ride, call the number provided to contact the Hospital Service Coordinator at the Seattle VA location.
Monday-Friday, 10:00 am-2:00 pm	(866) 205-5001	ghc.org/html/public/governance/volunteer	Two weeks of advance notice is required for ride booking.
Monday-Friday, 9:00 am-5:00 pm	(206) 430-8890	nhwa.org	Can provide either gas cards or bus cards for those enrolled in the program and looking for work. Once employed, Neighborhood House can provide limited car repairs.
Monday-Friday, 8:00 am-5:00 pm	(206) 448-5740	soundgenerations.org	Call the number provided by Tuesday for any rides the following week. Have all details of the trip ready. Rides are dependent upon driver availability.

South King County Transportation Providers

Rideshares/Taxis			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
Farwest Taxi	General public	Meter	No
Orange Cab	General public	Meter	No
Lyft	General public	Meter	No
Seattle Yellow Cab	General public	Meter	Yes
STITA Taxi	General public	Meter	No
Uber	General public	Meter	Yes

Other Transportation Options			
Service Provider	Service Available For	Cost (One-Way)	Wheelchair Access
Mercy Transportation	Anyone needing transportation for medical appointments	Ambulatory—\$15 Flat Rate + \$3.50 per mile Wheelchairs—\$25 Flat Rate + \$3.50 per mile 15% Discount for Veterans	Yes
Northwest Transport	General public	Ambulatory—\$27 Flat Rate + \$3.75 per mile Wheelchair—\$42 Flat Rate + \$3.75 per mile	Yes
Puget Sound Cabulance	General public	Ambulatory—\$20 Flat Rate + \$3.00 per mile Wheelchair—\$30 Flat Rate + \$3.00 per mile	Yes
Shuttle Express	General public	Meter	Yes
Transpo	Anyone needing transportation for medical appointments	Ambulatory—\$25 Flat Rate + \$2.85 per mile Wheelchairs—\$42.50 + \$3.30 per mile	Yes
Tri-County Cabulance	General public	Ambulatory—\$25 Flat Rate + \$3.00 per mile Wheelchair—\$35 Flat Rate + \$3.00 per mile	Yes

Rideshares/Taxis			
Service Hours	Telephone	Website	Additional Information
Available 24/7	(206) 622-1717	farwesttaxi.net	To schedule a ride, call the number provided. Payment is done over credit card.
Available 24/7	(206) 522-8800	orangecab.net	To schedule a ride, call the number provided or complete their online form. You will need to provide your pickup and contact information.
Available 24/7	n/a	lyft.com	Download the app from your phone's app store to begin booking rides. Must set an origin and destination address.
Available 24/7	(206) 622-6500	seattleyellowcab.com	Book rides through the Yellow Cab mobile app or by giving the number a call. They accept the King County Metro Taxi Scrip Program.
Available 24/7	(206) 246-9999	stitataxi.com	To schedule a ride, call the number provided.
Available 24/7	n/a	uber.com	Download the app from your phone's app store to begin booking rides. Includes an accessible vehicle option. Must set an origin and destination address.

Other Transportation Options			
Service Hours	Telephone	Website	Additional Information
Mon-Fri, All Day	(800) 600-9225	nwt1cabulance.com	To schedule a ride, call the toll free number provided. Payment is done over credit card.
Available 24/7	(206) 660-2892	pugetsoundcabulance.com	Rides must be scheduled the day of the trip. While specialized in medical transportation, they also provide rides for general needs.
Available 24/7	(206) 533-1003	tricitycabulance.com	To schedule a ride, call the number provided. Every vehicle includes a 15 minute wait time, check-in assistance, and a wheelchair.
Available 24/7	(253) 476-8723	atstrans.org	To schedule a ride, call the number provided. They prefer two days advance notice for booking rides.
Mon-Fri, 6:30 am-7:00 pm	(877) 916-3729	mercytransportation.net	To schedule a ride, fill out the web form or call their toll free number.
Everyday, but hours vary depending on the trip	(425) 981-7000	shuttleexpress.com	Requires a 24 hour notice for non-ADA vehicles and a 72 hour notice for an ADA-equipped vehicle.

FindARide

For the most up to date information on transportation in the Puget Sound region, visit FindARide. FindARide is an online resource for searching transportation options in King, Pierce, and Snohomish Counties. The site also has a travel tools section to help you learn how to use different types of transportation, how to trip plan, along with links to other community services. Create your best trip today at [FindARide.org](https://findaride.org). For more information contact us:

Phone: (425) 943-6760

E-Mail: mobility@hopelink.org

Website: www.hopelink.org

South King County Mobility Coalition



Mission

The South King County Mobility Coalition works to share current information on needs, trends, and events relevant to regional mobility. The Coalition works to continuously identify and initiate coordinated, creative, sustainable ways to assist transportation-dependent individuals, including older adults, persons with disabilities, and low-income individuals in South King County attain a better quality of life by increasing their transportation options.

Goals

1. Maintain and expand active participation of South King County Mobility Coalition members.
2. Partner with member organizations to bring mobility improvement projects to South King County.
3. Partner with member organizations to bring policy ideas to decision makers at municipal levels.

For more information on the South King County Mobility Coalition, you can contact the Hopelink Mobility Coordinator at:

Phone: (425) 943-6731

Website: www.kingcounty.gov/mobilitycoalition

South King County
MOBILITY COALITION

Hopelink Travel Programs

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In addition to putting together this booklet, the Hopelink Mobility Management team provides travel education and resources through three training programs in King County. We empower people to change their lives by facilitating access to the community.

1. Getting Around Puget Sound (GAPS)

This service connects King County residents with information and resources about travel options, increasing independence and mobility. Getting Around Puget Sound staff and volunteers provide one-on-one transportation assistance in community centers, libraries, and gathering places. Let us know if you have a great location for a GAPS event!

Volunteer

Volunteers help increase the independence of others by providing them with transportation knowledge and skills. Hopelink provides training, resource materials, and on-going support to keep volunteers up to date as programs and transportation options change. Opportunities are available throughout King County.

2. Travel Ambassadors

Hopelink partners with social service agencies, medical providers and community organizations to provide travel resources to employees who work with clients. These employees provide education to clients which increases their independence and mobility using the transit system.

Train Your Staff

Register your staff for Hopelink's comprehensive training. Trip planning tools, tips and tricks for riding transit, and community travel options are addressed in the training session. Hopelink provides resource materials and ongoing support to keep staff up to date as programs and transportation options change.

3. Public Transit Orientation (PTO)

This program offers guided excursions on public transit for groups unfamiliar with the transportation system in the Puget Sound area. Participants will increase their independence and mobility by learning to ride transit to service locations, recreational or cultural sites, or educational events. Fares are provided for program participants. Excursions are led by Hopelink staff and volunteers.

Book an Excursion

If your organization or agency serves immigrant and refugee populations, veterans, lower-income, or limited English proficient (LEP) individuals, you can book an excursion with us! Interpreters are available when needed to provide an educational, fun, and safe experience.

To volunteer, schedule a training, or book an excursion, contact the Hopelink Travel Programs Manager:

Phone: (425) 943-6796

E-Mail: mobility@hopelink.org

Website: www.hopelink.org

Alternate Formats & Languages Available: This material is available in accessible formats and other languages upon request. Please call 425-943-6760 (voice) or 711 (TTY Relay). Telephone interpretation is available for all non-English language calls.

Glossary

Access: Paratransit service operated by King County Metro for people with disabilities.

Bus Rapid Transit (BRT): This service combines the features of rail and bus. Community Transit in Snohomish County launched the region's first BRT service known as Swift. King County Metro also began a BRT system in 2010 called RapidRide.

Demand Area Response Transit (DART): King County Metro and Hopelink offer Demand Area Response Transit services in some areas in King County. DART uses vans that can go off regular routes, but is not a door-to-door service and is not a paratransit service.

E-Purse: E-purse (electronic purse) is stored valued used like cash to pay your fare. When you tap your card at an ORCA card reader the fare is deducted from your E-purse. You can store between \$5 and \$300 on your E-purse. The minimum E-purse value you can add is \$5.

Fixed-Route Bus: A standard bus that follows a route planned in advance and doesn't change from the published schedule and map.

LIFT: People with low-income can ride transit at a reduced rate with ORCA LIFT. Fares are \$1.50 per ride. ORCA LIFT has the same features as every ORCA card. You can either load an E-purse value or purchase a discounted monthly pass. Income-qualified riders can save up to 50% or more on Metro Transit, Kitsap Transit, Sound Transit LINK light rail, Sound Transit Regional Express buses, Sounder Trains, King County Water Taxi, and the Seattle Streetcar.

LINK: Light rail service provided by Sound Transit. Travels from Angle Lake to the University of Washington.

ORCA: One Regional Card for All (ORCA). Replaces most paper transfers. You can either load funds through the card's E-Purse or purchase a monthly Puget Pass. ORCA is accepted by Sound Transit, Community Transit, Everett Transit, King County Metro Transit, Kitsap Transit, Pierce Transit, and Washington State Ferries. ORCA cards are also good for rides on the Seattle Streetcar, King County Water Taxi, and Intercity Transit express buses.

Paratransit: Short for "parallel transit", this is a public transportation service mandated by the ADA for people who cannot use regular bus service due to a disability.

Personal Care Attendant (PCA): Someone designated or employed specifically to help the eligible individual meet his or her personal needs, including riding transit.

Regional Monthly Pass/PugetPass: A regional monthly pass lets you travel on all transit services in the region for a specified period of time. Passes are valid on Community Transit, Everett Transit, King County Metro Transit, Kitsap Transit, Pierce Transit and Sound Transit. A regional monthly pass is valid for payment of trip fares up to the value of your pass, available values are shown here:

http://www.soundtransit.org/sites/default/files/orca_product_list.pdf

RapidRide: King County Metro's RapidRide bus service provides frequent trips between high-demand destinations. As of 2017, RapidRide routes include A-F. By 2040, there will be up to 26 total RapidRide routes, A-Z.

Regional Reduced Fare Permit (RRFP): Senior citizens (age 65+) and persons with disabilities may ride transit at a reduced rate with a valid Regional Reduced Fare Permit (RRFP). On the bus, the permit must be shown to the driver when paying the reduced fare. On the train or light rail, the conductor will ask you to show the permit when inspecting passes and tickets. An RRFP ORCA card must have funds loaded on the card to be valid for fare payment. One personal care attendant (PCA) may ride for free but must board and leave with the reduced fare passenger. In addition, the reduced fare passenger must have a RRFP with "PCA" indicated.

Service animal: Any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability. If they meet this definition, animals are considered service animals under the ADA regardless of whether they have been licensed or certified.

Transfer: Using an ORCA card lets you apply the full value of the fare for the first leg of a trip towards a transfer to another service - from Community Transit to King County Metro, for example. Transfer value expires two hours after tapping the card. If the initial trip is less than the amount of fare required for a transfer, the difference must be paid with cash or e-purse. King County Metro and Kitsap Transit offer paper transfers that are good within each system. Community Transit, Everett Transit, Pierce Transit and Sound Transit don't accept paper transfers. Washington State Ferries does not accept transfers, even on an ORCA card.

Transportation Network Companies (TNCs): A company that connects paying passengers with drivers who provide transportation using their personal vehicle. Rides are typically hailed using a mobile app. The most commonly known TNCs are Uber and Lyft.

Travel Training/Transit Instruction: Prepares people to travel safely and independently throughout the system. Specially trained people work with riders one-on-one or in a class to teach skills needed to use public transportation in the safest, most direct way. King County Metro's training program is called "Transit Instruction", which teaches seniors and people with disabilities how to ride the bus or rail for free.

Notes

[illegible]

SOUTH KING COUNTY
TRANSPORTATION

     **OPTIONS**

www.TukwilaWA.gov/SKCTransportationOptions

hopelink

www.Hopelink.org/need-help/transportation