

Federal Way Mobility Quick Reference Guide



For more information, e-mail SKCTransportationOptions@TukwilaWA.gov or call (206) 433-7140.

Provider	Service Available For	Cost	Wheelchair Accessible?	Hours	Additional Information	Contact
Public Transportation Providers						
King County Metro DART	General public	Adults—\$2.50-\$3.25 LIFT/Youth—\$1.50 RRFP—\$1.00 Free for children below 5	Yes	Mon-Fri, 6:00 am- 6:00 pm	Board at the fixed route stop locations or call ahead to request a deviation for pick-up or drop-off.	(866) 261-3278 TTY: 711 metro.kingcounty.gov
King County Metro Buses	General public		Yes	Depends on route	Arrive at bus stop five minutes early. An ORCA card or exact cash needed for payment--no change given.	(206) 553-3000 TTY: 711 metro.kingcounty.gov
Sound Transit Express Bus	General public	Adults—\$2.75-\$3.75 LIFT/Youth—\$1.50-\$2.75 RRFP—\$1.00-\$1.75 Free for children below 5	Yes	Depends on route	Arrive at bus stop five minutes early. An ORCA card or exact cash needed for payment--no change given. Multi-county rides more expensive than in-county travel.	(888) 889-6368 TTY: 711 soundtransit.org/souder
Transportation Resources						
ORCA Reduced Regional Fare Permit (RRFP)	Seniors 65+ and people with disabilities	\$1.00 per ride	n/a	n/a	Seniors may mail the application, people with disabilities apply in person at the King Street Station Office. The card costs \$3.00.	(206) 553-3000 TTY: 711 metro.kingcounty.gov/tops/accessible/
ORCA Low Income Fare Transit (LIFT)	Individuals with low-income	Provides a 50% discount on trips	n/a	n/a	Apply in person at one of the enrollment locations, or at an ORCA To-Go event.	(800) 756-5437 TTY: 711 metro.kingcounty.gov/tops/accessible/
King County Metro Taxi Scrip	RRFP holders above the age of 18 with low-income	Provides a 50% discount on taxi rides	n/a	n/a	Once registered, you can buy up to seven books of taxi scrip each month from Metro at a 50% discount.	(206) 553-3000 TTY: 711 metro.kingcounty.gov/tops/accessible/
Transit Instruction	Seniors 65+ and people with disabilities	Free	n/a	n/a	Free transit training for eligible populations.	(206) 749-4242 TTY: 711 metro.kingcounty.gov/tops/accessible/

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Medical Transportation Providers						
American Cancer Society Road to Recovery	Cancer patients travelling to medical appointments	Free	No	Mon-Fri 9:00 am-4:00 pm	A four day business day advance notice is required, not including the date the ride is needed.	(800) 227-235 cancer.org
Disabled American Veterans (DAV)	Veterans needing transportation to the nearest VA hospital for medical appointments	Free	No	Mon-Fri, 7:00 am-1:30 pm	To schedule a ride, call the number provided to contact the Hospital Service Coordinator at the nearest VA location.	(206) 764-2564 dav.org
Kaiser Permanente Transportation Assistance	Seniors 60+ and people with disabilities that have Kaiser Permanente insurance	Free	No	Mon-Fri, 10:00 am-2:00 pm	Two weeks of advance notice is required for rides. Service is intended only for those without alternative methods of transportation.	(866) 205-5001 ghc.org
Hopelink Medicaid Transportation	Medicaid-eligible patients	Free	Yes	Available 24/7	To schedule a ride, have your ProviderOne ID ready and the details of your medical trip.	(800) 923-7433 hopelink.org
Sound Generations Volunteer Transportation	Seniors 60+ with medical transportation needs	Free	No	Mon-Fri, 8:00 am-5:00 pm	Call by Tuesday for any rides the following week. Have all details of the trip ready. Rides dependent upon volunteer availability.	(206) 448-5740 soundgenerations.org
Other Transportation Providers						
Catholic Community Services (CCS) Volunteer Services	Seniors 60+ with a fixed-income and people with disabilities	Free	No	Depends on volunteer availability	A screening will be conducted to identify your specific needs. A volunteer coordinator will then follow-up to discuss scheduling.	(888) 649-6850 ccsww.org
Sound Generations Hyde Shuttles	Seniors 55+ and people with disabilities	Free, but donations welcome	Yes	Mon-Fri 8:00 am-4:30 pm	Call the number to schedule a ride. The Federal Way Hyde Shuttle operates within the limits of Federal Way.	(206) 727-6262 soundgenerations.org
King County Metro Access	Those eligible under the ADA paratransit program	\$1.75 per ride	Yes	Everyday, hours vary by route	Call to find the right service for you. Fares are paid with an ORCA card or cash. Discount programs (LIFT and RRF) do not apply.	(866) 205-5001 TTY: 711 metro.kingcounty.gov/tops/accessible/